

safer with
MePACS

MePACS Installation Guide

HOME CARE PACKAGE PROVIDERS

Prior to install

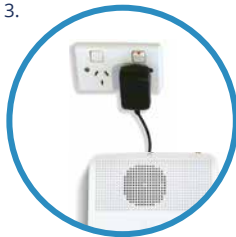
1. Submit application for your client via the website www.mepacs.com.au/HCP or call **1800 685 329**
2. You will receive an email confirmation within 1-2 business days that your client has been set up
3. Case Manager to take the MePACS Alarm to client's home to install.

Ensure only the Case Manager / HCP carries out the installation. Do not give alarms to the client or a family member to install.

2.



3.



4/5.



Installation

Home Alarm

1. Find a location for the alarm base unit on a flat clear surface (it should be central area near a powerpoint).
2. Screw the aerial into the back of the alarm base unit.
3. Switch the alarm on with the button under the unit and plug the home base unit into the powerpoint.
4. Press the red button once and the unit should say Alarm disarmed.
5. Press the green button and a number between 0 - 9 will be displayed. If the number is less than 3 move the unit to another area in the house where the signal strength may be better.
6. Run tests (see *Testing the Alarms / Home Alarm*) and insure client is thoroughly briefed (see *Advise the Client*).

Mobile Alarm

1. Plug the micro USB cable into the charging cradle jack and the other end into the powerpoint.
2. Place the mobile alarm in the charging cradle and **charge overnight prior to use.**
3. When fully charged (overnight) the client will need to test the alarm outside (see *Testing the Alarm / Mobile Alarm*).

1.



2.



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Testing the Alarms

Home Alarm

1. Press the red daily call button and the alarm should make a sound.
2. Test the range press the pendant(s) in each of these locations and the alarm unit should make a sound:
 Letter box Clothes line Back fence Shed
3. Now call MePACS on **1800 572 177** advising of the client details and alarm unit number found on the bottom of the unit beginning with 'M...'

Mobile Alarm

The client will need to test the mobile alarm the next day.

1. Please ask them to go take the mobile alarm outside the house after it's spent a night charging and press the blue button on the alarm to test it.
2. They should then receive contact from MePACS via the Mobile Alarm. If no response is received within 2 mins they will need to call MePACS on **1800 572 177**.

Advise the Client

- How to operate alarm & pendants
- They need to do a pendant test every month by pressing the button on the pendant. Write the test day (ie 18th) on the card inside the front cover of their Welcome Pack. This card is designed to be put on the fridge or in a wallet as a reminder.
- Explain the pendant range and how to carry out the pendant testing each month.
- **If signed up to Daily Calls** - Ask the customer to press the red Daily Call button between 6am-11am every day.

Membership Card

